

Implementing Teledentistry in Your Practice

Step-by-Step Guide

Appointment request

Patient requests consultation through phone call, practice website, email, etc.

01

Patient Intake

- Administrative staff gathers patient information.
- Practice registers the patient in TeleDent using their first and last name, date of birth and email address and invites them to the portal.

02

Patient access

Patient receives an email inviting them to join the portal and begins messaging the practice.

03

Store-and-forward

Patient messages practice about concerns using portal features: text, audio, photo or document messaging.

04

Video Conference

If live video consultation is needed, provider initiates video conference and patient joins

05

Follow-up

After video consultation, practice uses messaging to follow-up on any patient concerns, send visual treatment plan, recommend home care or schedule an in-person visit.

06

Billing

Bill for provider services using approved teledentistry and procedure codes in your practice management software or track in TeleDent.

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