

How to Code for Teledentistry Services



When billing for teledentistry services, include CDT codes for:

01. WHAT

The Provided Service(s)

(common services provided through teledentistry are listed here)

D0140 Limited oral evaluation – problem focused

D0170 Re-evaluation – limited, problem focused (established patient; not post-operative visit)

D0171 Re-evaluation – post-operative office visit



02. HOW

The Teledentistry Modality

D9995 teledentistry – synchronous; real-time encounter.

D9996 teledentistry – asynchronous; information stored and forwarded to dentist for subsequent review.

Example

A dentist provides a problem focused evaluation using live audio and visual means. The codes would be:

D0140 or D0170 or D0171



D9995

Limited evaluation code + teledentistry code

See our resource hub for an example of a teledentistry claim form.

Disclaimer: Reimbursement for services provided through teledentistry may not be covered by all insurance carriers. See our quick guide in the resource hub on teledentistry reimbursement by carrier. Additionally, most carriers require proof of proper documentation of the teledentistry encounter in the patient record. Coverage is also subject to state laws, practice acts and individual policies. Check with carriers for further details.

Resources: ADA. D9995 and D9996 – ADA Guide to Understanding and Documenting Teledentistry Events. 2017. https://www.ada.org/-/media/ADA/Publications/Files/CDT_D9995D9996-GuideTo_v1_2017Jul17.pdf?la=en
ADA. COVID-19 Coding and Billing Interim Guidance. 2020. https://success.ada.org/-/media/CPS/Files/COVID/ADA_COVID_Coding_and_Billing_Guidance.pdf