

Mainely Teeth: Giving Vulnerable Populations Across Maine a Chance at Better Oral Health



Challenge

Mainely Teeth is a nonprofit mobile dental clinic founded in 2020 by Amber Lombardi, RDH, who recognized the severe need for expanded dental care in Maine, especially for those in underserved communities and vulnerable populations. Mainely Teeth was founded on the premise of breaking down barriers to oral health care and providing access to quality, compassionate dental care to individuals, families, and communities throughout Maine. The organization focuses on providing dental care to the uninsured and underinsured, pediatric, and special needs populations across the state. Mainely Teeth initially only offered mobile dentistry services but have now expanded to include brick-and-mortar clinics across the state.

Solution

Prior to founding Mainely Teeth, Amber was approached in 2018 by the Children's Oral Health Network of Maine to partner on a teledentistry pilot program. With limited resources and growing demand, Amber knew that Mainely Teeth needed a teledentistry solution that would improve access to dental care and streamline the patient journey as they provide care in nontraditional settings throughout the state.

TeleDent, MouthWatch's teledentistry platform, streamlined Mainely Teeth's workflow and broke down barriers to access, allowing them to reach and triage patients who otherwise wouldn't have been able to receive dental care. Using TeleDent, team members can easily access patient records, connect with patients remotely, share documentation with families, triage urgent cases, and refer patients to specialists, ensuring that everyone they see gets the care they need and deserve.

Mainely Teeth also integrated MouthWatch intraoral cameras as part of their standard of care. Whether providing care to patients in coat closets, classrooms, or their mobile clinic, Mainely Teeth captures intraoral photos with every patient, many of whom have grown up in cyclical poverty and have never experienced dental care. These photos make for a transformative experience, as patients are often seeing a detailed view of their oral health for the first time in their lives, allowing them to finally foster a sense of control over their oral health. The cameras also enhanced their communication and collaboration with other providers and specialists, facilitating timely referrals and coordinated care for the many patients they see without dental homes.

Watch "Care That Inspires", a video series by MouthWatch to learn more about Amber and Mainely Teeth: mouthwatch.com/mainely-teeth-giving-vulnerable-populations-across-maine-a-chance-at-better-oral-health/



TeleDent

A cloud teledentistry platform focused on connecting to patients and your care team. Securely message patients, meet patients face-to-face using live, recordable video conferencing, and share diagnostic info with your team, your specialists, and your patients.



"MouthWatch intraoral cameras are easy to use, capture clear images and video, and are an effective tool for patient education."

Amber Lombardi, RDH, Founder and CEO Mainely Teeth

